

Contract and Transition Challenges

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What's changed

- For the beneficiary – nothing (that they'll notice)
 - The benefit is the same
- For the OLA – everything
- For the MTF – yet to be determined

What's different about the Contract

- Performance based rather than proposal based
 - How they do it isn't our problem
- No interaction allowed with subs
- TRO oversight from San Diego

Contract issues

- No resource sharing mechanism yet defined
- Surveillance
 - All at TRO?
 - Local MTF responsibilities?
- Award fee
- Others

How will the MTF interact with the Contractor?

- Directly via the MOUs
- Via the TRO
- Via the MSMM
- Guidance from Services and TMA

Local Support Contracts - Appointing

- RFP issued 31 October
- How it will work – Award, Contract, Task Orders
- Funding
- Site visit(s)
- Other regions/sites

Local Support Contracts— Resource Sharing

- Update
- Conversions
- Contract options

Local Support Contracts - UM

- Not applicable in “the former Region 11”

Transition to the New Contract

- Timelines
 - Meetings
 - MOUs
 - Enrollment guidelines
 - Referral & Medical Management processes
 - Information Systems/TSCs
 - Health Care Delivery – 1 June 04

Transition Challenges

- Overlap of some functions
 - TSCs
 - Enrollment processing
 - Marketing, customer assistance
 - MTF taskings
- Unknowns from TriWest
 - Referral Management
 - Consult results return process
 - Medical Management
 - SC functions

Transition Challenges

- Unknowns from TriWest – continued
 - Network shortfalls – if any
 - Systems issues if any
- EWRAS status
- Marketing and Education requirements
- MSMM functions/stand-up
- Local Support requirements